



Frequently Asked Questions

Is food provided?

- The Museum does not provide food, but you are welcome to bring your own; we can also provide a list of preferred vendors. Please note that we are a strictly peanut-free facility. If peanuts are brought into the facility, you will be asked to remove them.

Are decorations provided? Should I bring my own?

- We do provide some decorations, including tablecloths and banners. You may bring your own decorations. Please note we are a balloon, confetti, and glitter-free facility.

Tip: prep any decorations (such as banners, goodie bags, etc.) prior to arrival, as there are only 30 minutes for set-up.

Is there a designated set-up/clean-up time?

- You may arrive 30 minutes before your party start time for set-up. You will also have 30 minutes after the party for clean-up. Please note that if you stay past your allotted time, you will be charged a fee (\$25 per 15 mins).

Is the Museum still open to the public during my birthday?

- The Museum is still open to the public during 2-hour birthdays. We do have an after-hours private event option that allows guests to rent the entire Museum just for you and your guests.

What if less people show up on the day of the party? Am I still expected to pay the full amount?

- We require payment to be made at least 7 days in advance for the expected number of guests. Because we staff your party and allocate Museum resources according to your projected number of guests, any guest count change must be communicated no later than 7 days prior to your party date. We do not offer refunds past that deadline. Because of the impact on our staff and Museum operations, you will be charged if your guest count exceeds your projected tier. Be sure to project your number of guests as accurately as possible!



What if I am only planning on having 21 people? What is the best option for me?

- We recommend booking for up to 30 people, and inviting a few more guests to attend your little one's special day. Or, you can book for up to 20 guests, but if you end up having more guests the day-of, you will be moved to the corresponding tier and pay the remaining balance that day.

When do I have to pay the full amount by?

- Parties must be paid in full 7 days before the event at the latest, or your party is subject to cancellation.

Do you have any activities or goodie bags available?

- Activities are available for an additional \$90 fee. Please see our website for a list of themes. To book an activity, we require 3 weeks' notice. Activities are subject to availability if given less than 3 weeks' notice.
- Goodie bags are available for an additional \$8 per child. Goodie Bags must be reserved at least two weeks in advance and a final count must be provided one week prior to the party. Any remaining bags on the day of the party will not be refunded.